



## USEFUL INFORMATION FOR YOUR STAY

### (season 2025)

## ARRIVAL AND DEPARTURE PROCEDURES AND PAYMENTS

### ARRIVAL AND CHECK-IN:

- Room assignment is guaranteed from 3 pm onwards.  
If you arrive earlier, if the parking is free you can already park (paid service, please display the ticket provided by reception on the windscreen)  
In the meantime, we recommend that you complete the registration process and if you need to, you can leave your luggage in the storage room.  
You will obviously already be able to enjoy all the hotel services (beach, swimming pool, restaurant, bar)  
We will be sure to call you if the room is ready before 3pm.
- For check-in, you must have a valid photo ID, even for children and infants ! You will not be able to access the hotel without an ID.

### DEPARTURE:

- On the day of your departure, rooms must be vacated by 10.00 am.  
The car park must be vacated by 12.00 pm / 1.00 pm at the latest (exceptions to be agreed with the reception)

### PAYMENTS:

- Upon your arrival, you may be asked to make a prepayment or deposit at the discretion of the hotel, especially in the absence of advance deposits.
- The following payment methods are welcome:  
Credit cards (VISA, CARTASI', MONETA, MASTERCARD) and Bancomat  
Cash (up to €2,999)
- Please pay your remaining bill preferably the evening before departure. If you require an electronic invoice, please provide the details for the heading at least 1 day in advance and we recommend in any case that you ask the reception for a proforma the evening before, in order to check the accuracy of the bill.



### PARKING:

- Parking is paid (€20 per day), not bookable (until all spaces are filled) in the hotel area or in the port area about 300 meters from the structure, upon delivery of a card by the reception (only for the port area). In the hotel area it is possible to charge Tesla and electric cars. The car must always have the ticket provided by the reception clearly visible on the windshield!

## OUR SERVICES

### BREAKFAST:

- The buffet breakfast will be **served from 7:00 to 10:00** in our Breakfast Room.
- Room service will be available upon reservation, in compliance with maximum safety, with a supplement of €10.00.

### LUNCHEES AND DINNERS:

At our Varesina beach, in front of the hotel

- Bar, available for lunch or afternoon aperitifs
- Restaurant: open for lunch and dinner in the summer (contact reception to find out the exact opening periods). The restaurant offers an à la carte menu (we do not have full board or half board prices)

In case of allergies and/or intolerances, please inform the staff

ALTERNATIVELY: the reception is always happy to suggest restaurants a few steps away from us

## ROOM EQUIPMENT

- All rooms are equipped with a minibar that can also be used for personal use (we remind you that they are minibars that do not reach the temperatures of normal refrigerators). The canned water that you find on the day of arrival is free.
- Our hotel does not use plastic courtesy products, you will find convenient dispensers in the shower and sink with quality ecological products! For any other need or request do not hesitate to ask at the reception.



### **SMOKE:**

- Smoking will only be permitted on the balconies of the rooms or in designated areas.

### **BAR:**

- Our in-house bar service is always available (please contact Reception if it is not manned by a bartender).

### **PETS:**

- At the Hotel Garden Lido pets are welcome (upon payment of a one-off cleaning fee of 30 euros), but they cannot access the internal and external common areas, such as the breakfast room, the beach and the swimming pool. For safety reasons, we ask you not to leave your four-legged friends in the room during daily cleaning.

### **BEACH: (FOR A FEE)**

- The Varesina Beach has umbrellas and sunbeds available in the area reserved for hotel guests upon reservation. For information and rates visit our website in the beach section: <https://www.gardenlido.com/spiaggia/>.
- Before going down to the beach, hotel guests must go to reception to book and assign a place.
- BEACH TOWELS: 1 free per person, for the entire stay, only to be used either in our pool or on our beach. Request them at the beach

### **HOTEL POOL (OPEN IN SUMMER)**

- A tree-lined garden with sun loungers and a swimming pool is available. Sun loungers cannot be booked:
- BEACH TOWELS: 1 free per person, for the entire stay, only to be used either in our pool or on our beach. Request them at the beach

### **WI-FI:**

- Free Wi-Fi throughout the property and on the beach (for the beach you need to ask for the code at the beach reception).

### **BICYCLES:**

- You can use electric and manual bicycles for free up to a maximum of four hours (so that everyone can use them). Reservations are not accepted.
- The bicycles must be returned in good condition with the key that is given to you. Any damage or breakages will be charged

***Kind regards . The staff of Hotel Garden Lido***