



REGULATION AND SERVICES HOTEL GARDEN LIDO SEASON 2023

ARRIVAL AND DEPARTURE PROCEDURES:

ARRIVAL AND CHECK IN:

- The arrival at the hotel will not be possible before 15.00.

Should you arrive earlier, if the parking is free, you can already park and we will take care of calling you if the room is ready before 3 pm. In the meantime, you can obviously already use all the hotel services.

DEPARTURE:

- On the day of your departure the rooms must be vacated by 10.00. The parking slot must be vacated by 12:00/13:00 (exceptions to be agreed with the reception)
- We kindly ask you to come and pay your bill preferably in the evening before the departure. If you want an electronic invoice, please provide the details for the header at least with 1 days' notice and we recommend in any case to get a pro forma at the reception the night before in order to check that the bill is correct.

PARKING LOTS:

- Available for a fee, not bookable (subject to availability) in the hotel area or in the port area 300 meters from the structure, upon delivery by the reception of a card (only for the port area).

It will also be possible to recharge Tesla and electric cars (only in the hotel parking lot).



OUR SERVICES

BUFFET BREAKFAST:

- Served from 7.00 to 10.00 in our Breakfast Room. We ask you to wait at the entrance of the room and you will be then be accompanied to the table by our staff.
- Room service will be available upon reservation, in compliance with maximum security measures for a supplement of € 10.00.

ROOM CLEANING:

- All rooms are equipped with minibars that can also be used for personal use (we remind you, however, that they are minibars and they do not reach the temperatures of normal refrigerators).
- If you want courtesy products (bathrobes, shower cup, slippers), please ask at the reception

SMOKING:

- Smoking is only possible on the balconies of the rooms or in the designated areas.

BAR:

- Our hotel bar service is always available (contact the reception if it is not attended by the bartender).

DOMESTIC ANIMALS:

- At the Hotel Garden Lido pets are welcome, but they cannot access the internal and external common areas, such as the breakfast room, the beach and the swimming pool. For safety reasons, we ask you not to leave your four-legged friends in the room during daily cleaning.

MOTOR DISABILITIES:

- We are organized to welcome guests with motor disabilities, on our website you will find all the information regarding dimensions, floor plans and data sheets. If you like, we can send you the data sheet. The Varesina beach is fully accessible and has a special chair to facilitate entry into the water.



PAYMENT METHODS:

- The following payment methods are welcome:
Cash (Up to € 2999,00)
Credit Card (VISA, CARTASI', MONETA, MASTERCARD, AMERICAN EXPRESS) and Bancomat
- Upon your arrival you may be required to prepay or leave a deposit at the discretion of the hotel, especially in the absence of any advance deposits

LUNCH AND DINNER:

- We offer cold table bar service only for lunch at our Bar Varesina on the beach.
- In the months of June-July-August there will be the possibility to have lunch and dinner with an à la carte menu at our outdoor restaurant on the beach (no full board or half board formula) or alternatively we will be happy to suggest local restaurants close to us.

BEACH:

- Umbrella and sun beds are available in the area reserved for hotel guests and have to be booked with the room. For info and rates, visit our website in the beach section: <https://www.gardenlido.com/spiaggia/>.
- Before going down to the beach, hotel customers must go to the reception to be assigned a place

WI-FI:

- Free Wi-Fi throughout the hotel and beach (for the beach you need to ask for the code at the beach reception).

GYM:

- Can only be used by appointment (timetables and info at 320.71.11.245). It is necessary to bring a large towel and comply with the prescribed hygiene rules.

BICYCLES:

- Electric and manual bicycles can be freely used up to a maximum of 4 hours. Reservations are not accepted
- Bicycles must be returned in good condition with the key that is given to you. Any damage or breakages will be charged



PLAYGROUND:

- There is an area with games for children in the hotel. Access to this area will only be possible in the presence of an accompanying person.

RELAXATION AREAS AND SWIMMING POOL:

- There is a wooded garden with sun beds and swimming pool. The sunbeds cannot be reserved
- If you need a beach towel, contact the reception for directions.

HOW TO REACH US:

- **By car:** A10 GENOVA - VENTIMIGLIA highway, exit at Pietra Ligure. When you reached the Aurelia street turn right; after 900 meters turn left through the level crossing and continue along the seafront.
- **By plane:** Genoa Cristoforo Colombo Airport (68 km). Nice Côte d'Azur airport (120 km).
- **By train:** Loano railway station.
- **By ship:** Port of Savona and Genoa.
- **By boat:** Loano tourist port.

USEFUL NUMBERS:

- Reception: M1 + call button
- Emergency number: 112
- Santa Corona Hospital (3 km): 019/62301
- New Pharmacy (by the Municipality) 019/67 57 37
- Loano Salute (Doctors): 019/ 67 6001
- Guardia medica (Health emergency) 800 566 688

Waiting to welcome you as our guest, we remain at your disposal for any further information and we offer ours

Best regards.

Hotel Garden Lido staff.